



T A R G E T
TOP AMPLIFIER RESEARCH GROUPS
IN A EUROPEAN TEAM

Training Courses Terms and Conditions

Scope of Terms and Conditions

These terms and conditions regulate the contractual relationship between course participants and ftw. Forschungszentrum Telekommunikation Wien Betriebs-GmbH, Donau-City-Straße 1, A-1220 Wien, referred to as the "operating agent" in the following.

Ftw. was entrusted with the commercial handling on behalf of the TARGET consortium (TARGET - Top Amplifier Research Groups in a European Team, EU FP6 Project TARGET IST-1-507893-NOE), referred to as "TARGET" in the following.

Booking Conditions

All course bookings must be made in writing (per fax, e-mail or letter). The customer will receive a confirmation of this booking. Once the booking form is received, it constitutes a firm contract with ftw.

Payment

The fee of the course will be invoiced once the booking has been confirmed. Payment of the full course fee is required not later than 6 (six) weeks prior to commencement of the course; terms of payment are 10 (ten) days after receipt of the invoice. There are no discounts. In case of an entry to an event at a later date a reduction of the course fee is not foreseen, the same applies for an early withdrawal.

Course prices exclude travel, accommodation and any other incidental expenses incurred by a participant.

Payment can be made only by bank transfer to the operating agent. Further details are available on request.

All payments must be made in Euros.

The course fee covers training, course materials and, if requested, a certificate.

Confirmation

Once the operating agent has received payment, he will post, fax or email confirmation of the course. Until payment is received in full, confirmation cannot be given.

Customer's Responsibility

If a course is held at a customer's site, the customer is responsible for providing a meeting room with facilities required by the lecturer(s). In addition, the customer has to ensure that lunch and refreshments are available during the day.

In case a course is held at TARGET facilities, the operating agent has to ensure that lunch and refreshments are provided during the day.

If a course is held in an alternative venue other than at TARGET facilities the delegates have to pay their expenses on their own during the day (e.g. lunch, refreshments etc.).

Cancellation and Change of the Course Programme

All cancellations by the client must be made in writing. For cancellations prior to 6 (six) weeks of the commencement of the course 25% of the course fee will be charged; for cancellations within 6 (six) weeks prior to the commencement of the course 100% of the course fee are due, thus the paid costs will not be refunded.

Substitutions of delegates may be made at any time by notifying the operating agent in writing.

The full course fee will be charged if a participant does not turn up on the day of the course.

We reserve the right to cancel or reschedule any course. In the event of this happening, the customer will be informed accordingly and in time and offered a full refund of already paid fees. Further claims are excluded.

We also reserve the right to substitute prior announced lecturers with equivalent personnel, and the right to make minor changes to the course programme if necessary under the condition that the overall character of the course remains unchanged.

In case of cancellation of the course due to a lecturers' illness or to force majeure, execution of the course cannot be claimed.

Copyright

It is acknowledged that all intellectual property rights, including copyright, remain the sole property of TARGET and any tape recordings or copies made of course materials will be an infringement of copyright unless agreed in advance and in writing by the operating agent.

Liability

All information provided by TARGET is given in best faith and TARGET or the operating agent will not be held responsible for actions taken by the client, any other individual or organisation as a result of the information provided during the training course.

The operating agent is not held liable for any losses or damages of items that are brought to the course.

Place of Jurisdiction

The place of jurisdiction is the venue of the operating agent, which is Vienna, Austria.